2024-2025 DINING PLAN CONTRACT Tulane University Dining Services

Signature: -

For office use only:

□TRANSACT

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Date: _

☐ ACCOUNTS RECEIVABLE

□ DP PORTAL

Terms & Conditions of the 2024-2025 Dining Plan Contract

CONTRACT PERIOD: The dining plan contract provides meals for fall and spring semesters. The operational dates vary according to individual locations and the academic calendar. Meals are not provided during some holidays and break periods, but students are able to use their Wavebuck\$ and NOLAbuck\$ during those times at any open location. All dining plans are annual contracts, billable by semester. Dining plans purchased in the fall semester will automatically be renewed for the spring semester for all students unless changed or canceled by the student.

ELIGIBILITY: No exceptions are granted to the mandatory student board requirement. Only students currently enrolled at Tulane University may purchase a dining plan. Dining plan requirements for Class of 2028, 2027, 2026, & 2025 cohorts (students enrolled as first-, second-, third-, or fourth-year students during the 2024-2025 academic year):

- All first-year students who live in university residence halls (including Aron Residence) are required to enroll in Unlimited, TU 15, or the Kosher dining plan.
- All second-year students who live in university residence halls (including Aron Residences) are required to enroll in either Unlimited, TU 15, TU 10, TU 7 or the Kosher dining plans.
- All first-year and second-year students who live off-campus are required to enroll in a dining plan, at minimum the Commuter dining plan.
- Special Note: The third-year student dining plan requirement for on-campus and off-campus students will be implemented Fall 2025.

If Dining Services finds a student enrolled in a dining plan inappropriate to the number of years the student has attended the university, Dining Services reserves the right to default the student to the Unlimited plan for on-campus students and the Commuter dining plan for off-campus students. If Dining Services finds a student that is a first-year or second-year student that is not enrolled in a dining plan, Dining Services reserves the right to default the student to the Unlimited dining plan for an on-campus student and the Commuter dining plan for an off-campus student.

TULANE SPLASH CARD: Splash Cards are the property of Tulane University. A student must present their Tulane Splash Card to access their dining plan. Dining plan participants may not pass, sell, or loan their cards to others. Lost cards are replaced at the Campus Services office for a fee.

RESIDENTIAL PLANS: These dining plans allow the student the most flexibility, value, and convenience. Plans have a specified number of meal swipes the student is able to use each week, Extra Meals the student is able to use throughout the semester, Wavebuck\$ to use at on-campus retail locations, and NOLAbuck\$ to use at designated offcampus locations. First-year student options are: Unlimited, TU 15 or Kosher plans. Second-year options are Unlimited, TU 15, TU 10, TU 7 or Kosher plans. Third and Fourth year options are Unlimited, TU 15, TU 10, TU 7, TU 8, Choice 50, or Kosher plans.

A student enrolled in TU 8 or Choice 50 is not required to add Wavebuck\$, NOLAbuck\$, or Extra Meals. If the student is enrolled in TU 8 or Choice 50 and would like to add Extra Meals, the minimum is 10 meals. Furthermore, if a student on TU 8 or Choice 50 would like buck\$, the minimum is \$100 for Wavebuck\$ and \$25 for NOLAbuck\$.

- Meal Swipes: Weekly meals will reset each Monday morning at 2 a.m. Meals per week and meals per semester are to be used by the card holder/dining plan participant only. Meals do not roll over to spring semester. A student can use a meal swipe at designated Meal Swipe locations. All Meal Swipes have a 15 minute re-use delay.
- Extra Meals: A student can use a meal swipe at designated Meal Swipe locations.
- **Wavebuck\$:** Wavebuck\$ are retail dollars that can be used at dining locations on-campus, athletic concessions, and Rimon at Tulane Hillel. A student may purchase additional Wavebuck\$ in \$100 increments throughout the semester (TU 8 or Choice 50 participants, see above exception). Wavebuck\$ will roll over from the fall to spring semesters only if the student is enrolled in a dining plan for the spring semester. At the end of the spring semester, any unused funds will be forfeited. Unused Wavebuck\$ will expire on Sunday, May 25, 2025.
- NOLAbuck\$: NOLAbucks\$ are retail dollars that can be used off-campus at participating merchants. A student may purchase additional NOLAbuck\$ in \$25 increments throughout the semester (TU 8 or Choice 50 participants, see above exception). NOLAbucks\$ will roll over from the fall to spring semesters only if the student is enrolled in a dining plan for the spring semester. At the end of the spring semester, any unused funds will be forfeited. Unused NOLAbuck\$ will expire on Sunday, May 25, 2025.

KOSHER DINING PLAN: This plan allows the student to dine at Rimon at Tulane Hillel for 10 meals a week. This plan includes \$400 in Wavebuck\$ that the student can spend at any retail location throughout campus. A student may purchase additional Wavebuck\$ in \$100 increments and NOLAbuck\$ in \$25 increments. Meals do not roll over from week to week or to the next semester. Wavebuck\$ and NOLAbuck\$ will roll over from fall to spring only if the student is enrolled in a dining plan for the spring semester. The Kosher dining plan does not allow for guests and one meal swipe is allowed per meal period. This location does not accept NOLAbuck\$ or Extra Meals.

COMMUTER DINING PLAN: This flexible retail dollar plan gives the student a set number of Wavebuck\$ to spend at any on-campus Tulane dining location and \$25 NOLAbuck\$ to spend at specified off-campus locations. A student on this plan receives a \$2 discount off The Dining Room at Malkin Sacks Commons door price and a \$2 discount off the door price at the dining area in the Yulman Stadium. This Commuter Dining Plan allows the student to purchase additional Wavebuck\$ in \$100 increments and NOLAbuck\$ in \$25 increments throughout the semester. Wavebuck\$ and NOLAbuck\$ will roll over from fall to spring only if the student is enrolled in a dining plan for the spring semester. The student is not required to add Extra Meals, but if they choose to do so, the minimum is 10 meals. This plan is not available to on-campus students (including those living in Aron Residence) (including those living in Aron Residence).

GRADUATE 1 & 2 DINING PLAN: The Graduate Commuter Dining Plans are available to off-campus graduate students only. This flexible retail dollar plan gives the student a set number of Wavebuck\$ to spend at any on-campus Tulane Dining location. A student on this plan receives a \$2 discount off The Dining Room at Malkin Sacks Commons door price and a \$2 discount off the Green Wave Grille door price. This Graduate Commuter Dining Plan allows the student to purchase additional Wavebuck\$ in \$100 increments and NOLAbuck\$ in \$25 increments throughout the semester. Wavebuck\$ and NOLAbuck\$ will roll over from fall to spring only if the student is enrolled in a dining plan for the spring semester. The student is not required to add Extra Meals, but if they choose to do so, the minimum is 10 meals. This plan is not available to oncampus students (including those living in Aron Residence).

DINING PAYMENT: The dining plan charge appears on the student's Accounts Receivable statement in July for fall 2024 and December for spring 2025 semesters, unless we are notified otherwise. Payments may be made at the Bursar's Office or mailed to: Tulane University, Bursar's Office #1685, 1030 Audubon Street, New Orleans, LA 70118. Information on student accounts may be obtained from Accounts Receivable (acctrec@tulane.edu, 504-865-5368 or 1-800-798-7633). Please do not mail payments to Dining Services. Dining plan charges and/or refunds are made to the student's Accounts Receivable account.

	PLAN BEGINS **	PLAN ENDS**	LIMITED MEAL SWIPE OPTIONS/HOURS*
Fall Semester	Sunday, August 11	Saturday, December 14	Aug.11-14, Sept. 7, Sept. 28, Oct. 19, Nov. 9, Nov.23- Dec. 1, Dec.14
Spring Semester	Friday, January 10	Thursday May 8	January 10-11, March 1-8, April 15-16

^{*} Meal swipe options/hours will be limited. Students may use their Wavebuck\$ at any Tulane Dining facility that is open during this time.
*** Dining Services reserves the right to modify board calendar as necessary to service the needs of the Tulane community.

ANY CHANGES IN DAYS OR HOURS OF OPERATION WILL BE UPDATED ON DININGSERVICES.TULANE.EDU.

CHANGES AND CANCELLATIONS: Changes and cancellations must be made by 5 p.m. on the following dates: FALL SEMESTER: Friday, Aug. 30, 2024 SPRING SEMESTER: Friday, Jan. 24, 2025

Requests for changes may be made online during the appropriate time frame. Change requests include a daily prorated adjustment that is charged to the student's Accounts Receivable plus a \$25 administrative fee each time a change is made to the dining plan.

Cancellations must be made in person at the Campus Services office in the Lavin-Bernick Center for Student Life, Suite 107. Cancellations of a dining plan by the deadline will be charged on a prorated daily basis for meals through the date of cancellation regardless of whether any meal swipes are used. Wavebuck\$ and NOLAbuck\$ from the current and previous semesters will be forfeited at the time of cancellation. Cancellations will include a \$75 administrative fee.

- There is no refund of dining fees for a student who withdraws from the university as a result of suspension or dismissal.
- Failure to participate in the dining plan does not automatically release a student from their dining contract.

There are no full refunds of dining fees except when a student withdraws before the first day of classes.

CONTRACT TERMINATION BY THE UNIVERSITY: Tulane reserves the right in the case of natural disaster, pandemic flu, or other catastrophic events where Tulane must cease operation for a single semester, or significant portion of a semester, to modify its no-refund policy. The modified no-refund policy would be determined solely at the discretion of the university administration.

CODE OF CONDUCT: Any attempt to fraudulently use the dining plan of another student will result in disciplinary action against both parties. Food and equipment (including dishes & flatware) may not be removed from the Dining Room at Malkin Sacks Commons or any dining facility. The Dining Room at Malkin Sacks Commons and the dining area inside Yulman Stadium are "dine-in" only facilities. Violations of this rule are brought before the University Disciplinary Board. Disruptive behavior, destruction of property or violation of any university policy or code of conduct will result in sanctions through the University Disciplinary Process. Such sanctions may include but are not limited to barring a student from participating in the dining plan without a refund.

ACCEPTANCE: The student accepts the terms and conditions of this contract upon initial payment, submission of preference forms or processing charges. Any form of acceptance binds the student to the entire contract.